

REPORT TO COMMUNITY



April 1, 2018 - March 31, 2019

2018/2019

2018/2019

This past year, Inn from the Cold has provided shelter and compassionate support for Calgary's most vulnerable children and families. Thanks to our community supporters, volunteers, partner agencies and funders, we were able to provide much more than a roof and a bed, but also the resources required to move families on the path to independence.

Along with the Board, I am incredibly proud of the dedicated team of staff who passionately care for the needs of families experiencing housing crisis. The support from community is evident in the following pages, and in the number of families who found their way home over the past 365 days.

Inn from the Cold is dedicated to providing families a continuum of support and resources to end the cycle of homelessness. And we know that this is only possible through the support of our community, and because of the generosity of people like you.

On behalf of the children, mothers and fathers we serve, thank you.



Hsiu-Yan Chan, Board Chair



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ANNUAL INSIGHTS



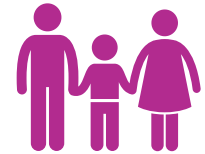
1002

family members served
in shelter



38,773

nights of safe shelter
provided



52%

of the people we
helped were children



280 days

at or over capacity



40 days

average length of stay



116,319

meals served



106

average number of
guests per night



295

families stayed in our
emergency family shelter



91

families who transitioned
to housing from shelter



WE HELP
FAMILIES

1

HOMELESSNESS PREVENTION

At Inn from the Cold, we have a vision to see a community where no child or family is homeless. That's why prevention and diversion are always our first step if possible. When a family in distress calls on us because they are facing a crisis, we partner with a collective of agencies to remove barriers and ensure that the family stays housed.

The moment a child becomes homeless creates toxic stress and negatively affects their overall development. If we can prevent children from experiencing homelessness, we can prevent the cycle of homelessness from ever beginning.

2

TEMPORARY EMERGENCY SHELTER

When a family has already become homeless and comes to our Emergency Family Shelter, we provide a range of supports to ensure they can move from homelessness to independence as soon as possible. As Alberta's largest street-level, low-barrier, Emergency Family Shelter, we operate 24/7, 365 days a year.

For children and youth, experiencing homelessness can have a lasting effect. Our Early Childhood and Youth Development supports are specifically designed to help children cope with trauma and gain the tools they need to build a brighter future.

3

HOUSING & SUPPORT

We provide ongoing support by helping families plan for the future and advocating on their behalf. The families we work with also have access to peer-support networks and referrals to other organizations and community resources.

We offer supportive housing with Journey House 1 and 2 by providing 19 apartments where families can stay on their path from homelessness to independence.



WE ARE
A SAFE PLACE

SROI

(social return on investment)

In 2018, Inn from the Cold engaged Social Return on Investment (SROI) practitioners at Constellation Consulting Group to conduct a full SROI assessment of Inn from the Cold's shelter and housing programming.

SROI helps organizations articulate the financial value of social outcomes created through key investments, revealing how much value is created for every dollar invested.

Building on the value created in shelters, there is an opportunity to advance value creation by offering supportive housing options for families who have experienced or are at risk of experiencing homelessness.

The study indicates that by doing so, investors not only address a core need of citizens in our community, but they also create significant economic and social value for individuals, families communities and various levels of government.

$\$1 = \4.63



For every \$1 invested in the operation of Inn from the Cold's shelter and housing programming, nearly \$5 in social and economic value is created.



WE ARE
BETTER TOGETHER

COMMUNITY INSIGHTS



1,665

first time donors



243

monthly donors



209

individual volunteers



278

group volunteers



17,896

volunteer hours



4,421

number of guests engaged
through volunteer programs

2018-2019 DONOR RECOGNITION

Core Funders and Partners

Anonymous Donor
Boardwalk Charitable Trust Fund
Calgary Food Bank
Calgary Homeless Foundation
Carrera Foundation
COBS Bread
Government of Alberta
Inter Pipeline
Gary Nissen
Karen Zutter

Capital Supporters

Hockey Helps the Homeless
- Youth Zone
& Sensory Rooms

Community Neighbours

(\$25,000-\$99,999)

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(\$10,000-\$24,999)

4 The Kids Foundation
Advance Flooring Inc.
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ATB Financial

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The Welty Family Foundation
The Werklund Foundation

(\$2,500-\$4,999)

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Thank you!

We are grateful for the amazing support provided by our community. In addition to our valued donors listed here, we would like to say "thank you" to all of our donors, including those who wish to remain anonymous - your impact does not go unnoticed.

2018/2019 IN NUMBERS



Funding Sources

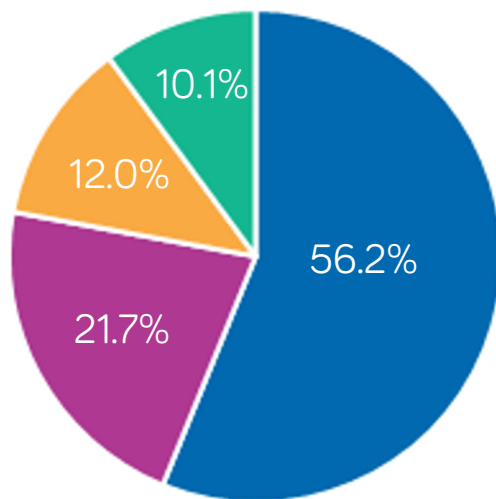
Donations: \$4, 440, 762

Government: \$1, 719, 027

Calgary Homeless Foundation: \$946, 847

Other: \$801, 825

Total: \$7, 908, 461

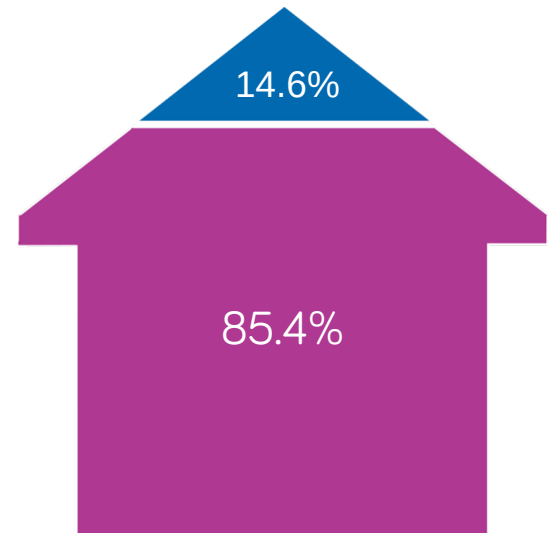


Funding Uses

Programs: \$7, 360, 731

Administration: \$1, 258, 502

Total: \$8, 619, 233



Please visit www.innfromthecold.org to download the full financial report

A STORY OF HOPE

Alex and Dawn* didn't know what to do, or where to go when they suddenly lost their jobs and were evicted from their home. With two young children under the age of 10, and a newborn baby girl, the young couple were scared for the well-being of their family. Then they were told of a place called Inn from the Cold.

Because of the support they received from the team, this young family found their way home for the holidays at one of the Inn's permanent supportive housing buildings, Journey House 2, and were supported throughout their transition by Inn from the Cold's move-out program which assisted with household items. When moving, Alex said, "We wished and prayed to have a home for Christmas, we are so lucky to have our wishes come true and that is all thanks to Inn from the Cold."

Since moving into their new home the family has flourished once again, both children started school in the community, and are experiencing the benefits of their daily routine. Alex has rejoined the workforce and Dawn is now able to focus on their children and making their home a stable, safe place for the family.

Dawn cannot believe the way their life has turned around. "We were scared, we thought we had no options, we are completely humbled and forever grateful to Inn from the Cold, they gave us hope, and they gave us home again."

This family's journey from crisis to independence would not be possible without the assistance of our community. Thanks to the support of donors the Inn was able to provide the resources for this family to find their way home for the holidays, a place no family should ever be without.

A shelter is not a home, but can help parents like Alex and Dawn achieve independence for their families.

*Names have been changed.

TAKE ACTION



GIVE MONTHLY

Join the Inn Crowd and help provide sustainable support to vulnerable families.

FUNDRAISE

Turn your birthday party, work event, or creative passion into a fundraiser!

GIVE GOODS

We provide basic necessities to our guests. Check out our Critical Needs list online.

HONOUR AND MEMORIAL

Honour someone special through your donation.

GIVE SECURITIES

You can donate traded shares or mutual funds. A tax-friendly way to make a gift.

SPONSOR A MEAL

In 2018 we served 120,066 meals to our guests. Support our guests by sponsoring a meal.

VOLUNTEER

We have hundreds of opportunities for volunteers to choose from, email us at volunteer@innfromthecold.org for more info.

Please visit us at www.innfromthecold.org